

ADASS EAST Community Services (OP) for Rotherham Crossroads - Caring for Carers t/a Crossroads Care Rotherham

Overall Rating



EXCELLENT



Assessment Completed 13/09/2022

Domains

1. Involvement and Information	Excellent	★★★★★
2. Personalised Care and Support	Excellent	★★★★★
3. Safeguarding and Safety	Good	★★★★☆
4. Suitability of Staffing	Good	★★★★☆
5. Quality of Management	Excellent	★★★★★

Standards

1. Respecting and Involving Service Users	Excellent	★★★★★
2. Consent	Good	★★★★☆
3. Care and Welfare of Service Users	Good	★★★★☆
4. Meeting Nutritional Needs	Excellent	★★★★★
5. Co-operating with other Providers	Excellent	★★★★★
6. Safeguarding People who use the Service from Abuse	Good	★★★★☆
7. Management of Medicines	Good	★★★★☆
8. Cleanliness and Infection Control	Good	★★★★☆
9. Safety and Suitability of Premises	Good	★★★★☆
10. Safety, Availability and Suitability of Equipment	Good	★★★★☆
11. Staffing and Staff Deployment	Good	★★★★☆
12. Requirements Relating to Staff Recruitment	Good	★★★★☆
13. Assessing and Monitoring the Quality of Service Provision	Excellent	★★★★★
14. Staff Support	Good	★★★★☆
15. Using Information and Dealing with Complaints	Good	★★★★☆

Address

Rotherham Crossroads - Caring for Carers t/a Crossroads Care Rotherham, Unit H The Point, Bradmarsh, Rotherham, South Yorkshire

Provider

Rotherham Crossroads-Caring For Carers

Parent Company

Services

- No services listed

